This information is for anyone who receives services from Florida Hospital Wesley Chapel or an affiliated health care provider. As a faith-based hospital, we provide medical care to all patients, including those who have difficulty paying for services due to limited income. You can ask for help with your bill at any time during your hospital stay or billing process.

**Qualifying for Help**

If you receive emergency or medically necessary services and do not have medical coverage from a commercial insurer or governmental program, you may qualify for financial assistance. The amount of assistance depends on your annual income and family size. If your annual income is equal to or less than 200% of the current Federal Poverty Guidelines you will not have to pay your bill.

If your income does not meet the guidelines to have your entire bill paid, you may still qualify for help paying part of your bill. You may also qualify based on other factors on your application.

### Federal Poverty Guidelines

<table>
<thead>
<tr>
<th>Household size</th>
<th>200% of Poverty</th>
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<tbody>
<tr>
<td>1</td>
<td>$23,540</td>
</tr>
<tr>
<td>2</td>
<td>$31,860</td>
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<tr>
<td>For each additional person, add $8,320</td>
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Applying for Help
You can apply for help with your bill in person, by mail, over the phone by calling our Customer Service department at 813-615-7848, or on our website: www.floridahospital.com/wesley-chapel. You can also pick up an application at various locations throughout the hospital.

Emergency and Medically-Necessary Care
If you qualify for help with your bill, you will not be billed more for emergency or medically-necessary care than people who have insurance coverage are billed. We compare the amount paid by insured patients and their insurance companies to determine how much you owe. You can view our charity policy at www.floridahospital.com/wesley-chapel.

Supporting Documents
If you want to take part in our financial assistance program, you will be responsible for providing information and paperwork in a timely way. You will need to share all of the information about your health benefits, income, assets, and anything else that will help us determine whether you qualify for assistance. Paperwork might include bank statements, income tax forms and check stubs.

Collection Activities
Bills that are not paid 100 days after the first billing date may be reported to a collection agency. Bills that are not paid 120 days after the first billing date may be reported on your or your guarantor’s credit history. You or the guarantor can apply for help with your bill at any time during the collection process by completing an application.